

Different People, Different Trees

Teaching to Individual Needs

Three Steps to Family History Work

Your role as a family history consultant is to help members fulfill their divinely appointed responsibility to enable the salvation of the dead (see *Handbook 2: Administering the Church* [2010], 2.2).


Elder Quentin L. Cook has outlined three simple steps for members to follow:

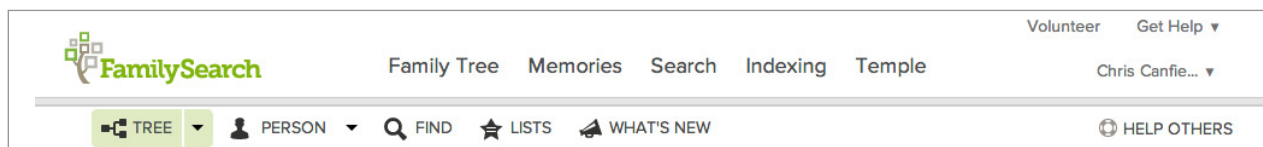
- 1. Find:** Using the FamilySearch.org website or the booklet *My Family: Stories That Bring Us Together*, find the names of one or more of your own ancestors or their descendants.
- 2. Take:** Take these names to the temple, or share them with others so they can take them to the temple. (When possible, go to the temple as a family.)
- 3. Teach:** Teach your family, and then teach others to do the same.

The Six Principles to Consider When Helping Others with Family History Work

- 1. Create a successful first experience.**
 - a. Remember that we want to create a joyful first experience. Find ways to help parents and children have the opportunity together to take their own family names to the temple.
- 2. Scout the location ahead of time.**
 - a. This can be a game-changer! Use the **Help Others** function to preview a member's tree and scout for opportunities before you meet with him or her.
- 3. Choose fish that are easy to catch.**
 - a. Help beginners to locate simple opportunities based on the size and shape of their tree.
- 4. Keep the equipment simple.**
 - a. For new members with empty trees, use *My Family: Stories That Bring Us Together* to help them record information from memory.
 - b. For members with partial trees, use the **Record Hints** and **Research Help** tools in Family Tree to help them grow the branches of their tree.
 - c. For members with full trees, use the **Descendancy** view and **Record Hints** to find cousins that need temple ordinances.
- 5. Reduce the snags.**
 - a. Help members to manage their expectations. You may want to guide beginners away from advanced research activities until they gain more experience.
- 6. Have helpers for difficult tasks.**
 - a. While beginners are learning, you may want to complete some of the more difficult tasks for them.

Use the Helper Function on FamilySearch

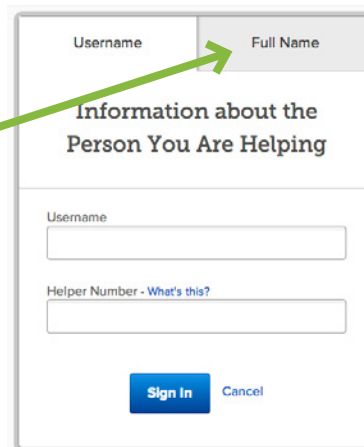
1. Log into FamilySearch.com using your username and password.
2. Click  **HELP OTHERS** in the upper right portion of the screen, beneath the Volunteer and Get Help links.



3. Enter the username and helper number of the person that you want to help.


If you do not have a username, you can use the person's full name by clicking the **Full Name** tab.

Important: Make sure that you use the username and helper number of the individual that you are helping, not your own.

A screenshot of a web form titled 'Information about the Person You Are Helping'. At the top, there are two tabs: 'Username' and 'Full Name'. A green arrow points from the text in the previous block to the 'Full Name' tab. Below the tabs, there are two input fields: 'Username' and 'Helper Number - What's this?'. At the bottom of the form are two buttons: 'Sign In' (in blue) and 'Cancel'.

4. Click **Sign In**.

The family tree appears of the person you are helping. A bar appears on the right side of the screen that contains your name and the name of the person being helped. The color of the Help Others icon changes to brown.

5. When you are finished helping, click  **STOP HELPING OTHERS**.
6. When the system asks if you are sure, Click **Stop**.

Useful links for Family History Consultants

Ids.org/fhconsultant

The Family History Consultant page contains a collection of online resources to help you fulfill your calling as a consultant.

Ids.org/fhcallings

The Family History Callings page has more resources for all family history callings.